

Selected Paper Publications

1. **Dr. S. JAYAKANI**, A Study on Problems of Self-Employed Women, *International Journal of Management and Development Studies*, 2320-0685, Vol-1, Issue-1, Dec-2012.
2. **Dr. S. JAYAKANI**, Job Satisfaction of Bank Employees Working With E-Channels, *International Journal of Management, IT and Engineering*, 2249-0558, Vol.3, Issue-4, April-2013
3. **Dr. S. JAYAKANI**, Motivational Leadership among the Employees in IT Companies. A Study with Reference to Chennai City, *International Journal of Applied Business and Economic Research*, 0972-7302, Vol.15, Issue No.17, 2017.
4. **Dr. S. JAYAKANI**, Influencing of service quality factors on customers satisfaction- A study with special references to digital banking services officered by public and private banks in Chennai, *Journal of Advance Management Research*, 2393-9664 4.598 Vol-8, Issue-3 , 2018.
5. **Dr. S. JAYAKANI**, Identifying critical success factor(CSF) in the implementation of total quality management manufacturing sector, *International Journal of Pure and Applied Mathamatics*, 29-35, Vo-119, Issue – 10, 2108.
6. **Dr. S. JAYAKANI**, Influencing of service quality factors on customer satisfaction with special reference to Chennai city, *Journal of advance management research*, ISSN 2393-9664, vol-6 issue-3 march2018

